

AirLink® MG90 5G AMM MGOS 4.4.3 Upgrade Issue

OVERVIEW

DATE ISSUED:	11-Mar-2025
ISSUED BY:	Semtech AirLink® Product Management
PRODUCTS AFFECTED:	AirLink® MG90 5G Routers
FOR DISTRIBUTION TO:	<p>All AirLink® MG90 Customers</p> <p>Semtech has identified an issue relating to the upgrade to MGOS 4.4.3 on AirLink MG90 5G routers from AM/AMM where the upgrade may fail under certain circumstances.</p> <ul style="list-style-type: none"> • MG90 5G routers that fail to upgrade may repeatedly download the MGOS 4.4.3 package, potentially incurring data charges. • If you tried to upgrade an MG90 5G router to MGOS 4.4.3 and the upgrade failed to complete, you should: <ol style="list-style-type: none"> 1. Go to the Admin → Operations Page, select the operation corresponding to this upgrade, and click “Cancel.” 2. Go to the Admin → Software → Distribution page and ensure the “Target Version” matches the “Current Version” for the MG90 5G. 3. If the MGOS versions do not match, select the MG90 5G router, click “Upgrade Software” and select the MGOS version matching the current MGOS version from the pulldown. <p>This issue only impacts MG90 5G routers upgrading via AM/AMM. This issue does not impact MG90 5G upgrades via a USB stick.</p> <p>MG90 LTE, MG90 LTE-A or MG90 LTE-A Pro routers are not impacted by this issue and are able to upgrade to MGOS 4.4.3.</p> <p>We are working on a fix and will communicate the fix as soon as it is available.</p>



PRODUCT SUPPORT

ACTION:	Do not attempt to upgrade to MG90 5G routers to MGOS 4.4.3 via AM/AMM. Upgrading MG90 5G routers to MGOS 4.4.3 via a USB stick is permitted.
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CONTACT

SUPPORT:	Ask for support here: <ul style="list-style-type: none">• www.sierrawireless.com/support Sign up to the Source for product resources and subscribe to product bulletins here: <ul style="list-style-type: none">• https://sierrawireless.com/sso/signup Sign up for Sierra Wireless Security Bulletins here: <ul style="list-style-type: none">• www.sierrawireless.com/company/iot-device-security/security-bulletins
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REVISION HISTORY

11-Mar-2025	Initial Release
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