

## Sierra Wireless Security Advisory

Sierra Wireless Advisory: SWI-SA-2023-004

Date: July 17, 2023

### Summary

As part of a broader campaign impacting many companies and government agencies worldwide, a Russian cybercrime gang known as CLOp (or "Clop") used a previously unknown flaw in the Progress Software MOVEit Transfer tool to access data from a server associated with Sierra Wireless, a Semtech company. The breach was limited in scope and the extent of access and data theft has been identified. All known vulnerabilities have been remedied, with all updates and patches fully addressed. All of Sierra Wireless's systems are active and there has been no additional impact on Sierra Wireless or its affiliates' businesses.

At this time Sierra Wireless is not aware of any personally identifiable information being included in the stolen data. Certain files, however, contained information that potentially could be used to register devices from Sierra Wireless. Unrelated to the MOVEit vulnerability, Sierra Wireless previously provided guidance on simple, quick steps that customers should take to prevent unauthorized registration of a customer's device by an unauthorized third party. Sierra Wireless strongly encourages our customers review and implement the guidance available [here](#).

Analysis of the MOVEit attack and the affected data is ongoing. Additional information may be provided in the future, based on the results of our investigation.

### Scope of Impact

The malicious activity was confined to a single server.

### Recommended Actions

Sierra Wireless strongly encourages our customers review and implement the guidance available [here](#).

## Support Contact Information

Sierra Wireless Technical Support is available by phone or web portal from 6:00 to 17:00 PST, Monday to Friday.

Phone (Toll-Free): 1-877-687-7795

Web: <https://www.sierrawireless.com/support/community-portal/>

## Security Bulletins

To see the latest security updates from Sierra Wireless, please visit:

<https://www.sierrawireless.com/company/security/>